

Hector Hernandez

Basic Info

📧: <https://hernandez.gg> 📞: contact@hernandez.gg 🐙: [badster-git](#)

- Adaptable & results-oriented with customer service, technical support, PC maintenance, & scripting / development experience.
- **Areas of expertise include:**
 - Problem Diagnosis
 - Script Automation
 - Time Management
 - Technical Troubleshooting
 - Phone & Online Support
 - Complaint Handling

Technology Proficiencies

SOFTWARE	Slack, Zoom, VirtualBox, Sourcetree , Postman , Vim , Remote Access Applications
NETWORKING	LAN, Wi-Fi Network Systems, VPN, VPS, DNS, SSH
BROWSERS	Mozilla Firefox, Google Chrome, Brave, Microsoft Edge
PLATFORMS	Windows 7-11, macOS, Android, ChromeOS, GNU/Linux (Debian and Arch based), iOS
TECHNOLOGIES	React, Next.JS, SQL, Git, Selenium, Node, BeautifulSoup4

Languages

HUMAN	English & Spanish
MACHINE	Javascript/Typescript, Python, Lua, SQL, Markdown, HTML5, CSS/SCSS

Relevant Experience

2021–CURRENT	Server Administrator <i>Linux Virtual Private Server</i> <ul style="list-style-type: none">• Developed Python script to automate data management & transfers remotely• Installed & configured command-line & web-applications• Set-up & configured media services to allow remote media access for specified users
2021-2022	Site Product Crawler <i>Selenium, BeautifulSoup, Python</i> <ul style="list-style-type: none">• Developed Python script to scrape 100K+ products• Formatted scraped data into CSV shaped according to Shopify's template• Implemented functionality to upload images to Google Cloud using Google Console & API to allow Shopify to display images
2021–2022	LoL E-Sports Web Tool <i>Typescript, Next.js/React, Material-UI, Insomnia, Storybook</i> <ul style="list-style-type: none">• Built web-app to simplify management of e-sports fantasy league• Created API in Next.JS to fetch & store data from local PostgreSQL database• Worked with a complex external API that utilized cargo tables & complex endpoints to fetch filtered data based on league, dates, & tournaments

Work Experience

2020–CURRENT	Lionbridge/Telus AI <i>Web Content Rater</i> Utilised web-tools to analyze web-based content to improve machine learning models.
2020–CURRENT	Software/Web Development <i>Contract</i> Developed web-based solutions for clients. Offered end-to-end customer engagement and delivery of open-source and proprietary software.

Education & Credentials

Javascript Algorithms & Data Structures
Build A Modern Computer With [HDL](#)
Python for Applied Data Science